

Pest Control Specialist

Job Description:

ABC Home & Commercial Services is independently owned and offers residential and commercial services, specializing in all types of insect, termite, rodent and bird control; lawn services; and air conditioning and heating, plumbing, electrical, and handyman services. At ABC, we believe in building long-term, trusting relationships with customers and with our employees. Our employees quickly learn how 'special' it is to become a 'specialist' at ABC and to be part of a team that believes in fulfilling commitments, serving others, supporting families, and building our community. When customers choose ABC, they quickly learn that their needs will be met by trained professional specialists who provide responsible, reliable, and superior service.

Our Pest Control Technicians provide exceptional customer service to our amazing ABC customers. Pest Control Technicians are professional as they service homes and businesses. As a commission employee, you have the potential to increase your earnings daily based on your productivity. You may increase your pay by turning in leads for additional services through ABC's Lead Now program. As a commission employee, you control your earnings potential.

Primary Responsibilities:

- Pest Control Technician verifies property address/location before treatment has begun.
- Must maintain all requirements by TDA licensing authority.
- Spray chemical or solutions in liquid or powders, and gases on or near surfaces of a building or house to eliminate pests.
- Applies chemicals and uses other forms of extermination techniques on low surfaces inside and around homes or buildings.
- Ability to prioritize work load, work under pressure and handle irate customers and still maintain good composure.
- Sets traps and baits in a safe manner.
- Using extreme caution crawls in confined spaces including attics.
- Removes dead or alive animals including rats, snakes, bees, wasps.
- Identifies and reports any damages to customer's property.
- Identifies the source of the pest and targets it to achieve maximum results.
- Cleans and clears the treated area after job has been completed.
- Makes suggestions for prevention control.
- Uses personal protective equipment to as is required or for prevention purposes.
- Meets deadlines of route and informs staff of resets and skipped services or not completed work.
- Attend required department meetings and company or vendor training as required.
- Consistently submit at least 5 leads per month through ABC's Lead Now program.
- Consistently receives an NPS of at least 85% or better.
- Other duties as assigned.

Required Experience:

- Experience not required for the Pest Control Technician role! We have a paid training program to prepare you for the field.
- Previous Pest Control Technician experience preferred but not a requirement.
- Excellent communication & customer service skills.
- Desired experience working with routes, service stops, and meeting deadlines of your service route.
- Dependable and self-motivated with desire to work year-round.
- High school diploma or GED is desired.
- Ability to use and navigate electronic tablet/phone, etc.
- Valid Texas Drivers License.
- Successful Completion of Pre-employment

Benefits:

- Competitive Wages
- 401(k) Plan with Company Match
- Profit Sharing
- Referral Bonus
- Multiple Bonus opportunities
- Generous PTO (Paid Time Off) Policy
- Paid Holidays
- Tuition Reimbursement
- Medical/Dental/Vision
- Company Paid Life Insurance
- Optional Voluntary Life/Disability/Accident Policies
- Company Vehicle (For some positions)
- Gold's Gym Membership Discount
- Employee Assistance Program